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Assessment of the Openness of State Archives

Country: **Armenia**

Archival Institution: **The National Archives of Armenia**

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The project was funded by the [Open Society Institute Budapest Foundation \(OSI\)](#) and has been implemented by a Georgia-based civil society organization [Institute for Development of Freedom of Information \(IDFI\)](#)

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Methodology for Evaluation of Openness of State Archives (OSA)

Introduction

The public has the right of access to archives of public bodies. Openness of archives is not only an issue related to interests of historians or specialists, but an issue of access to information, which in itself is a human right. The OSA Methodology is envisioned to be universal with the goal of assessing the standards of access to archives, identifying the strengths and weaknesses of the legal frameworks and their enforcement firstly in post-soviet space and then around the globe.

Structure and Logic

The Methodology is composed of 88 indicators, each of which granted different weight and index of social importance.

The Methodology covers all the major components of openness of state archives: from the legislative framework, to access to archival files in the reading room and via online sources, and freedom of access to archival files/records and relevant databases (online sources, catalogues, inventories, etc.).

The selection of indicators for the Methodology was largely based on the principles of access to archives adopted by the International Council on Archives (ICA) that elaborated the following general principles:

- Archives and archivists should promote the widest possible access to archival materials and provide an impartial service to all users.
- Archives and archivists should respect both access to information and privacy, and act within the boundaries of relevant legislation.
- Institutions holding the archival fonds ensure that restrictions on access are clear and of stated duration, are based on pertinent legislation, acknowledge the right of privacy, and respect the rights of owners of private materials.
- The access rules apply equally to all individuals without discrimination. When a closed file is reviewed and access to it is granted to a member of the general public, the file is available to all other members of the public under the same terms and conditions.

Various best practices were also reviewed: the analytical report „Open Access to KGB Archives: Ukraine’s Experience for Eastern Partnership Countries” („Открытый доступ к архивам КГБ: Украинский опыт для стран восточного партнерства“), a guide-book „Right for the Truth“ („Право на правду“), as well as other best practices and adopted documents. We also analyzed all the archival and other relevant laws in each country to be evaluated.

The documents and standards mentioned above do not contain methodologies or indicators for evaluating archives; this we elaborated through cooperation with our partners. **The resulting methodology is unique by its essence.** All the indicators have been properly referenced.

During the indicator selection and elaboration process, an effort was made to ensure that our Methodology could be used for all state archives in the target states. The Methodology and its

indicators were elaborated with the active participation of the organizations and independent experts, who have the most expertise and experience in given area.

The indicators are divided into five groups (benchmark indicators) that represent the key characteristics of a well-functioning system of open access to the state archives in post-soviet countries. These groups are:

1. Homogeneity of the legislative framework:
 - 1.1 General archival legislation;
 - 1.2 Other legislation referring to FOI and archives;
 - 1.3 Archive services;
2. Website: Archive websites and distant and online services;
3. Reading room: Services and procedures for the researchers physically working in the archives.

Limitations

Access to archives varies significantly by country. The OSA Methodology is intended to be applicable on a global scale, meaning that the indicators cannot be too specific and cannot cover all the possible variations and exceptions.

About the Project

The Methodology has been developed within the framework of the project - [Enhancing Openness of State Archives in Former Soviet Republics](#).

The project was funded by the Open Society Institute Budapest Foundation (OSI) and has been implemented by a Georgia-based civil society organization [Institute for Development of Freedom of Information \(IDFI\)](#) on its initial stage together with the nine partner organizations or/and individual experts from each country in the Eurasian region covered by the project:

- Armenia - Hranush Kharatyan, [NGO „Hazarashen“ Armenian Center for Ethnological Studies](#), Researcher
- Azerbaijan – Eldar Zeynalov, Human Rights Center, Director, Journalist
- Belarus - Dmitriy Drozd, [Belarusian Documentation Center](#), Researcher
- Georgia: Anton Vatcharadze, [Institute for Development of Freedom of Information \(IDFI\)](#), Researcher
- Kazakhstan – Araylim Musagallieva, Eurasian National University, Professor
- Kyrgyzstan – Nurbek Toktakunov, [Partner Group „Precedent“](#), Director
- Moldova - Igor Casu, Center for Study of Totalitarian Regimes and Cold War, State University of Moldova, Historian
- Russia –Lawyer
- Ukraine – Ihor Chernichenko, [Kharkiv Human Rights protection Group](#), Historian
- Uzbekistan - Historian

In its initial stage, the project - [Enhancing Openness of State Archive in Former Soviet Republics](#) covers only the Eastern Partnership (EaP) Region, Russia, and some of the Central Asian states; however, we are planning to scale the methodology up to larger regions in the future. Due to a large number of archives in some countries (e.g. Russia, with 15 state archives on the federal level) not all the archives are evaluated in the above countries. We will continue to evaluate the archives that have not been evaluated at the first stage of the project in the future.

Scoring System

Indicators included in the OSA Methodology are granted different weight and provided by index of social importance, which is measured by one of the four qualitative indicators (4, 3, 2 or 1). Such indexes will show the importance of the indicator and its influence on the openness of archives.

Each indicator can be evaluated by the interim score from 0 to 1 points, depending on the completeness of the answer, or the indicator cannot be applied to the given archive:

1. Gives a complete answer to the question - maximum 1 point.
2. Gives a high quality answer to the question - 0.75
3. Gives a medium quality answer to the question - 0.5
4. Gives a low quality answer to the question - 0.25
5. Does not answer the question – 0
6. The indicator cannot be applied to the given archive – (-)

The final score of each indicator is calculated by multiplying its interim score by its social importance index.

For instance, if the indicator's social importance index is 4 and its interim score is 0.75 points, the final score of the indicator will be 3.

With a total of 88 indicators, openness of a state archive is rated on the scale of 0 to 257. The points will be converted to percentages for easier understanding and visualization.

At the same time, we are keeping in mind that not all the indicators can be applied to each state archive we are assessing. For example, if we are assessing archives which do not contain any fonds or files on repressive state institutions, we will not deduct points for non-relevant indicators. In such cases, the final result and the percentage will be calculated based only on relevant indicators.

Each scoring component is evaluated separately.

This scoring system and the structure of the methodology allows us to represent the results in two ways:

1. **Results by Separate State Archives** – Each archive will be assessed with the relevant indicators. The results will be converted in percentages and the average result will be calculated.
2. **Country Overall Results and Rating** – The country overall results are represented using percentages (0-100%). Countries are then ranked by their overall results.

Visualization

Visualizing the results of the assessment is crucial to the goal of the methodology. For this purpose, the overall points received by each country shall be shown graphically using the scale of 0-100%, divided into 4 quarters of a specific color:

- Low compliance with the OSA Standards – 0% to 25% (red)
- Average compliance with the OSA Standards – 26% to 50% (orange)
- Good compliance with the OSA Standards – 51% to 75% (yellow)
- Excellent compliance with the OSA Standards – 76% to 100% (green)

Visualizations will also include spider graphs depicting the countries' results by benchmark indicators and multi-colored bar graphs for comparing the countries' results in defined categories.

Terminology

This methodology uses universally accepted archival terminology as well as a few terms of its own design, in order to make the key distinctions easier. This terminology was adopted and put online by the ICA ([see this link](#)). Because of the specifics of the post-soviet archives and in order to avoid misunderstanding in some of the terms, we made our glossary bilingual, in English and Russian.

1. **Archive(s)** – Refers to the archival institution, rather than the archival holding.
1) An organization or place that collects, keeps and makes available for usage the records (archival documents). Also referred as archival repository. 2) Agency or program responsible for selecting, acquiring and preserving archives, making them available, and approving destruction of other records.
Архив(ы) – Имеется в виду скорее архивное учреждение, чем массив архивных документов. 1) Архив может представлять собой организацию или место, где хранятся и доступны для пользования архивные документы. Так же называют архивохранилищем. 2) Архив может представлять собой организацию или компьютерную программу, которые обеспечивают отбор архивных документов на хранение, комплектование и обеспечение сохранности архивного фонда, предоставление доступа к архивным документам.
2. **National Archival Fonds** – Historically developed and constantly filled up set of the archival documents which are reflecting material and spiritual life of society, having historical, scientific, social, economic, political and cultural value and is subject to continuous storage.
Национальный Архивный Фонд – Исторически сложившаяся и постоянно пополняемая совокупность архивных документов, отражающих материальную и духовную жизнь общества, имеющих историческое, научное, социальное, экономическое, политическое и культурное значение, подлежащих постоянному хранению.
3. **Archival fonds (record group)** – The entire body of records of an organization, family, or individual that have been created and accumulated as the result of an organic process reflecting the functions of the creator.
Архивный фонд – Общая совокупность архивных документов, находящихся на хранении в архиве или другом документохранилище.

4. **File** – A record or group of records related by use or topic, typically housed in a folder.
Дело – Архивный Документ или совокупность архивных документов, относящихся к одному вопросу или участку деятельности, помещенных в отдельную папку.
5. **Record** – Single document created or received by a person, family, or organization, public or private, in the conduct of their affairs that are preserved because of the enduring value contained in the information they contain or as evidence of the functions and responsibilities of their creator. In this methodology, it refers to the records that are exclusively paper-based (text on paper) and not electronic formats, photographs, motion pictures, videos, sound recordings and other that generally refers to an archival record.
Архивный документ – Единый документ, созданный или полученный лицом, семьей или организацией, публичной или частной, в ведении своих дел, которые сохраняются из-за непреходящей ценности, содержащейся в содержащейся в них информации или в качестве доказательства функций и обязанностей их создателя. В этой методологии это относится к записям, которые являются исключительно бумажными (текст на бумаге), а не электронными форматами, фотографиями, кинофильмами, видеороликами, звукозаписью и другими, что обычно относится к архивной записи.
6. **Copy** – A document that arises as a result of the reproduction of the information of the record with the change or replacement of the medium, accurately reproducing the content, all or part of the external features of the record.
Копия документа – Документ, возникший в результате воспроизведения информации архивного документа с изменением или заменой носителя, точно воспроизводящий содержание, все или часть внешних признаков архивного документа.
7. **Finding Aid** – A set of archival reference books and accounting documents (the list of the fonds, inventories, fonds reviews, catalogs, indexes, etc.) that provide a search for the information included in this fonds and accounting of its records.
Научно-справочный аппарат к архивному фонду – Совокупность архивных справочников и учетных документов (лист фонда, описи, обзоры фонда, каталоги, указатели и т.д.), обеспечивающих поиск включенной в данный фонд информации и учет входящих в него архивных документов.
8. **Guide book** – A finding aid giving a general account of all or part of the holdings of one or several archives, and/or manuscript repositories. A guide is usually arranged by fonds, record/archive group, or collection and classes or series therein.
Путеводитель по фондам Архива – Архивный справочник, содержащий в систематизированном порядке характеристики или краткие сведения об архивных фондах и предназначенный для ознакомления с его составом и содержанием. Справочник, содержащий общие сведения обо всех или части документов одного или нескольких архивов и/или хранилищ рукописей. Путеводитель обычно составлен в соответствии архивными фондами, архивными документами/группой документов, или коллекциями, подразделяющимися на классы или серии.
9. **Inventory** – Reference and accounting document containing a systematic list of files of the archive fonds, intended for disclosure of their content and accounting.
Опись – Справочный и учетный документ, содержащий систематизированный перечень дел архивного фонда, предназначенный для раскрытия их содержания и учета.
10. **Access to the archive** – The right, opportunity or means of finding, using or approaching documents and/or information (or a system of archives). Access may also be affected by the physical state of the materials, or the need to conserve them.

Доступ к архивным документам - Предусмотренные нормативными актами право, возможность и средства поиска, использования документов архива или/и информации (или системы архивов). На доступ может также влиять физическое состояние материалов или необходимость их сохранности.

11. **Researcher** –Any physical person, domestic or a foreign citizen, who applied for the access to the Archive’s reading room or is using the data published by the Archive online for the scientific, personal or other purpose not prohibited by law.

Исследователь –Любое физическое лицо, гражданин страны или иностранец, обратившийся за доступом в читальный зал Архива или использующий данные, опубликованные архивом онлайн в научных, личных и других, не запрещенных законом целях.

12. **Usage of archival data** – Application of information of records in cultural, scientific, political, economic targets and for ensuring legitimate rights and the interests of citizens.

Использование архивных данных - Применение информации архивных документов в культурных, научных, политических, экономических целях и для обеспечения законных прав и интересов граждан.

13. **Social and legal notices from the Archive** – Documents issued by the archive of birth, death, marriage, divorce, repression, rehabilitation, reward, professional-technical, secondary and the higher education, academic degree, registration and the cancellation of registration of a citizen to a concrete address, change of name, surname and nationality e.t.c..

Социально-правовые уведомления из архива – Документы выданные архивом о рождении, смерти, браке, разводе, репрессии, реабилитации, вознаграждении, образовании / ученой степени, регистрации / отмены регистрации гражданина по конкретному адресу, изменении имени, фамилии или гражданства и. т. д.

14. **Property notices** – Documents issued by the archive confirming the property right.

Уведомления о собственности –Документы, выданные архивом, подтверждающие право собственности.

15. **Declassify** – To make records that have been restricted for reasons of national security accessible to individuals without security clearance.

Рассекретивать – Снимать гриф секретности и связанные с ним ограничения в доступе к архивным документам.

16. **Personally identifiable information** – Information that a) can be used on its own or with other information to identify, contact, or locate a single person, or b) to identify an individual in context.

Персональные данные–Любая информация, которая а) может быть использована для идентификации того субъекта персональных данных, к которому она относится, либо б) которую возможно прямо или косвенно связать с субъектом персональных данных.

17. **Day** – In the context of this methodology a day implies a working day.

День – В контексте данной методологии, один рабочий день.

18. **Repressive state institutions** – State institutions which implemented the repressive actions.

Система репрессивных органов – Государственные учреждения которые проводили репрессивные действия.

19. **FOI** – Freedom of Information/ Свобода Информации.

Methodology Indicators

1.1 General archive legislation

#	Social Importance Index	Indicator	Final Score	Relevant Article from the Law (if applicable)
1.1.1	4	<p>Access to archival fonds (files and records) is granted equally to any researcher – both foreign and domestic citizens</p> <p>a) Yes - 1</p> <p>b) The Archive has unequal conditions of access with the advantage for the domestic citizens– 0.25</p>	<p>Answer:</p> <p>a)</p> <p>Score: 4</p>	<p>The law of the Republic of Armenia on Archive Keeping does not specify the difference in accessibility by citizenship; in practice everyone has the same access.</p>
1.1.2	4	<p>Access to the reading room is:</p> <p>a) Unrestricted, any researcher can use the reading room – 1</p> <p>b) The Archive limits access of researchers to the reading room based on the principle of equal treatment guaranteed by law – 0.5</p> <p>c) The Archive limits access of researchers to the reading room at its discretion and provides a written substantiation of this decision – 0.25</p> <p>d) The Archive limits access of researchers to the reading room at its discretion without providing substantiation – 0</p>	<p>Answer:</p> <p>a)</p> <p>Score: 4</p>	<p>Equal access to all researchers is ensured by both the law and the NAA (The National Archives of Armenia) internal regulations.</p>
1.1.3	4	<p>Access to the Archive reading room procedures:</p> <p>a) Domestic and foreign citizens enjoy equal rights to access the Archive reading room – 1</p> <p>b) In order to access the reading</p>	<p>Answer:</p> <p>a)</p> <p>Score: 4</p>	<p>According to the second paragraph of Article 23 of the law of the Republic of Armenia on Archive Keeping, all state and public archives are obliged to provide the archival document and necessary research conditions free of charge to</p>

		<p>room, foreign citizens have to submit certain paperwork in addition to what is demanded from domestic citizens - 0.75</p> <p>c) According to the subordinate legal act, the waiting time to get access to the reading room for foreign citizens is longer, than for domestic ones - 0.5</p> <p>d) The Archive provides foreign citizens with unequal conditions of access to the reading room, by the principles mentioned in both <i>b</i> and <i>c</i> points of this section - 0</p>		all researchers (citizenship is not stipulated).
1.1.4	4	<p>Upon turning down a request to access archival fonds and finding aid:</p> <p>a) The Archive provides a written substantiation– 1</p> <p>b) The Archive provides only with oral substantiation- 0.25</p> <p>c) The Archives does not provide any substantiation – 0</p>	<p>Answer: a) Score: 4</p>	Order of the Minister of Culture and Youth Affairs of the Republic of Armenia, Order 17, Point 11 (December 21, 2004; N476-N).
1.1.5	3	<p>Do individuals with unserved or unacquitted conviction have access to the Archive:</p> <p>a) Yes– 1</p> <p>b) Only individuals with unserved or unacquitted convictions for serious crime or felony have restricted access to the Archive- 0.75</p> <p>c) No - 0</p>	<p>Answer: a) Score: 3</p>	The law of the Republic of Armenia on Archive Keeping does not stipulate the right of accessibility to archival matters for any reason, including the conviction of any form, except for funds or archive files with state and / or official secrets under the Law of the Republic of Armenia "On State and Professional Secrets".
1.1.6	3	<p>Differences in terms of access depends on whether the organization (e. g. university) is asking for access or an individual:</p> <p>a) No differences – 1</p> <p>b) The difference in terms of access depends on whether it is a state body or an NGO – 0,5</p> <p>c) Different – 0</p>	<p>Answer: a) Score: 3</p>	Neither the law, nor the sublegal acts, nor the ordinances specify the difference / features in conditions of admission to archival fonds between legal entities and individuals.

1.1.7	4	<p>Access to archival fonds' records (originals or copies) only for getting insight in the reading room or website:</p> <p>a) is free of charge – 1 b) is free of charge for digital copies, but paper copies require payment – 0,5 c) is not free of charge – 0</p>	<p>Answer: a) Score: 4</p>	<p>In the law or in sublegal acts decisions are not specified, but free access is practiced.</p>
1.1.8	4	<p>The Archive has the discretionary authority to refuse access to any file/fonds or finding aid (except for classified files or those containing legally protected personal information):</p> <p>a) The Archive grants access to any file or finding aid – 1 b) The grounds for restricting access to files or finding aid are granted to the Archive by the law – 0.75 c) The grounds for restricting access to files or finding aid are granted to the Archive by a subordinate legal act (order of the head of the archive) – 0</p>	<p>Answer: a) Score: 4</p>	<p>Under Article 21 of the law of the Republic of Armenia on Archive Keeping, the researcher, a physical person and / or legal entity has the unrestricted right to provide research in all state and community archives except for cases with restrictions under the law, and all archives are obliged to issue copies of the archives needed by the researcher.</p>
1.1.9	2	<p>The law or subordinate legal act list the restrictions to accessing the reading room or archival fonds/files and define the relevant terms (except for classified files or those containing legally protected personal information):</p> <p>a) Yes – 1 b) No – 0</p>	<p>Answer: a) Score: 2</p>	<p>All access restrictions are explained by Articles 5 and 23 of the law of the Republic of Armenia on Archive Keeping; Article 21 of the law of the Republic of Armenia On State and Professional Secrets, and Order of the Minister of Culture and Youth Affairs of the Republic of Armenia, Order 17, Point 11 (December 21, 2004; N476-N) “On Approving the Order use of the documents of the Archival Fond of the Republic of Armenia, considered as a state property”.</p>
1.1.10	2	<p>The Archive allows other public institutions, private organizations and citizens to use its files/records for exhibition or other purposes that do not endanger the physical condition of the</p>	<p>Answer: a) Score: 2</p>	<p>Article 23 of the on Archive Keeping the user of archival documents has the right to distribute a copy of the archive file and information of its contents in</p>

		<p>files/records:</p> <ol style="list-style-type: none"> 1) The Archive allows other public institutions to use the originals and copies of its files/records. 2) The Archive allows other public institutions to use only copies of its files/records. 3) The Archive allows private organizations to use the originals and copies of its files/records. 4) The Archive allows private organizations to use only copies of its files/records. 5) The Archive allows natural persons to use the originals or copies of its files/records. 6) The Archive allows natural persons to use only copies of its files/records. <ol style="list-style-type: none"> a) The law or subordinate legal acts allow actions of all 6 categories – 1 b) The law or subordinate legal acts allow only actions of the categories 1 - 4 – 0.75 c) The law or subordinate legal acts only allow actions of the categories 1 - 2 – 0.5 d) The law or subordinate legal acts do not allow any of the above actions – 0 		<p>any purposes and means, not prohibited by law.</p> <p>Restrictions apply exclusively to the especially valuable documents, according to the Resolution of the Government of the Republic of Armenia (July 14, 2005 N1111-N 1037) - “Order of recognizing archive documents particularly valuable and rare, of their registration, creating their insurance copies and their maintenance”.</p>
1.1.11	3	<p>Responsibility for the illegal usage of the personal data lies:</p> <ol style="list-style-type: none"> a) Only upon the Researcher, who is using the personal data illegally- 1 b) The Archivist and the Researcher, who is using the personal data illegally, share the responsibility– 0.5 c) Only upon the Archivist- 0 	<p>Answer: b) Score: 1.5</p>	<p>Under Article 25 of the law on Archive Keeping, legal entities, as well as administrative persons and citizens, are responsible for violation of the legislation on archival matters in accordance with the procedures established by law.</p>
1.1.12	2	<p>Declassified fonds, files or records that</p>	<p>Answer:</p>	<p>The law does not specify a</p>

		<p>have been already published (with accordance to the Law or subordinate legal act) may not be re-classified:</p> <p>a) No - 1 b) Yes - 0</p>	<p>b) Score: 0</p>	<p>prohibition of re-classification, in practice there have not been cases.</p>
1.1.13	4	<p>Declassified fonds, files, or records that have not been published may be re-classified:</p> <p>a) May not be reclassified – 1 b) Can be re-classified, according to the law, if it is necessary to defend the fundamental human rights, freedoms and legal interests, for violated rights rehabilitation and to avoid causing harm to the human health and security – 0,5 c) May be reclassified – 0</p>	<p>Answer: c) Score: 0</p>	<p>The law does not specify a prohibition of re-classification, in practice there have not been cases.</p>
1.1.14	4	<p>Formerly classified fonds, files, or records cannot be destroyed:</p> <p>a) Cannot be destroyed – 1 b) Can be destroyed – 0</p>	<p>Answer: b) Score: 0</p>	<p>Laws, normative acts etc do not provide regulation of the destruction of archival documents of former secret funds.</p> <p>However, the 5th paragraph of Article 9 of the Law on Archive Keeping prohibits the destruction of documents, if they have not been peer reviewed -this means that when passing an expert evaluation, documents of former secret funds can also be destroyed.</p>
1.1.15	4	<p>Upon the termination of the statutory period, the archival fonds becomes declassified by the Archive itself, established committee or other authorized body:</p> <p>a) Right away after the termination of the statutory period- 1 b) Based on the request of a citizen or a legal entity- 0.5</p>	<p>Answer: a) Score: 4</p>	<p>Article 16 of the Law “On State and Professional Secrets” provides that documents containing state and official secrets before being handed over to the archive are destroyed or declassified by the state departments or organizations.</p> <p>Archival fonds that are not destroyed, including declassified documents are given in state archive for storage for three months;</p> <p>Article 10 of the Law on Archive</p>

				Keeping prohibits the destruction of documents until they have passed through an expert evaluation.
1.1.16	4	<p>Classification of the fonds, files, or records after the termination of the statutory period:</p> <p>a) Cannot be prolonged - 1 b) Can be prolonged on the special occasions defined by law - 0.5 c) Can be prolonged according to the subordinate legal act (the order of the Director of the Archive or similar) – 0</p>	<p>Answer: b) Score: 2</p>	<p>Articles 15 of the RA Law “On State and Professional Secrets” - Documents containing state or official secrets, after declassification remain secret from 10 (secret), 30 (of special importance) to 35 (strictly secret) years. If necessary, by the decision of the government, the terms of secrecy could be extended, but no more than for 5 years.</p>
1.1.17	1	<p>National legislation doesn’t recognize the concept of ‘Secret Archives’ or ‘Secret fonds’, without making available for researchers information about them and the finding aid:</p> <p>a) No – 1 b) Yes – 0</p>	<p>Answer: a) Score: 1</p>	<p>By the order of the minister of area government of the Republic of Armenia (of 2006, February 16, N2-N133) of certifying the "Procedure of state registration and information handing for state registration of documents of the RA archive collection".</p>
1.1.18	3	<p>It is inadmissible by law to hide the existence of classified records:</p> <p>a) Yes – 1 b) The law does not contain a relevant provision – 0.75 c) Admissible, according to the level of access – 0.5 d) No – 0</p>	<p>Answer: c) Score: 1.5</p>	-
1.1.19	2	<p>The Archive provides social and legal notices from the records included in the fonds of the repressive state institutions:</p> <p>a) Provides for everyone - 1 b) Provides only to the relevant individual, his / her lawful representative or a relative – 0.75 c) Provides for everyone, but using restrictions (e. g. only from the cases of those, who have been rehabilitated) – 0.5</p>	<p>Answer: a) Score: 2</p>	-

		d) Doesn't provide – 0		
1.1.20	4	<p>Files and records of the repressive state institution's fonds are accessible in the reading room for any researcher:</p> <p>a) Yes – 1 b) No – 0</p>	<p>Answer: a) Score: 4</p>	-
1.1.21	4	<p>The law prohibits classifying of fonds (neither full, nor partial), files, or records held by the repressive state institutions:</p> <p>a) Prohibited by law – 1 b) Prohibited by a subordinate legal act – 0.75 c) There is no information on this in the law or subordinate legal acts - 0.25 d) Allowed by law or subordinate legal act – 0</p>	<p>Answer: c) Score: 1</p>	-
1.1.22	1	<p>After attaching a file or record to the archive fonds, a natural or legal person is obligated to transfer this file or record to the archive or other entity authorized to store the national archive fonds:</p> <p>a) Is not obligated if it meets the terms of storage – 1 b) Is obligated – 0.25</p>	<p>Answer: a) Score: 1</p>	<p>Article 16 of the Law on Archive Keeping archives of legal entities and individuals can be attached to the archive fond, but remain in storage with the owners, as well as under the contract can be transferred for the storage at state archives.</p> <p>Articles 17-20 of the Law on Archive Keeping archives of state and community organizations upon expiration of the temporary storage period are handed over to the state archives for permanent storage. Archives of legal entities and individuals are deposited in the state archives on a contractual basis.</p>
1.1.23	2	<p>The legislation recognizes the existence of private archives and provides the protection and autonomous management of their records:</p> <p>a) Recognizes, but does not have control over their activity – 1 b) Recognizes, but has control</p>	<p>Answer: a) Score: 2</p>	<p>Article 9 of the Law on Archive Keeping.</p>

		over their activity – 0,5 c) No – 0		
Maximum amount of points to receive in benchmark indicator group N1.1:72 Amount of points relevant to the current archive: 72 Received points: 54 Percentage (%): 75.00%				

1.2 Other legislation in the country related to the freedom of information and archives [Law on Personal Data Protection and other similar legislative acts]

#	Social Importance Index	Indicator	Final Score	Relevant Article of the Law (if applicable)
1.2.1	4	<p>It is forbidden to classify as a state secret a file or a record that has information about the violation or restriction of human fundamental rights, freedoms and legitimate interests, or about obstruction of rehabilitation of these rights, as well as harm to human health and security:</p> <p>a) Yes – 1 b) No – 0</p>	<p>Answer: b) Score: 0</p>	Is not stipulated by the law.
1.2.2	3	<p>Access to records containing personal data, personal or/and family secrets, data about private life or containing threats to the person's security since the moment of their creation is granted after a period of:</p> <p>a) 50 years or less – 1 b) 51-74 years – 0.75 c) 75-99 years – 0.5 d) 100 years or more – 0.25</p>	<p>Answer: b) Score: 2.25</p>	Paragraph 3 of Article 23 of the law on Archive Keeping.
1.2.3	3	<p>A period of time since the individual's death, after which access to the records containing his/her personal data, including personal or/and family secret data about private life or containing threats to the person's security, is granted after:</p> <p>a) 30 years or less - 1 b) 31-50 years - 0.5 c) 50 more than 50 years - 0</p>	-	Is not stipulated by the law.
1.2.4	3	Information containing personal data,	Answer:	-

		<p>including personal or/and family secret, will be made publicly available before the legally defined period in case of death of this person, if this information is going to be used for historical, statistical, or other scientific research purposes:</p> <p>a) The information is declassified and made available – 1</p> <p>b) The information is declassified and made available only upon approval of a legal heir – 0.5</p> <p>c) The information remains classified until the expiration of the legal period – 0</p>	<p>b) Score: 1.5</p>	
1.2.5	2	<p>Usage of records containing personal data, including personal or/and family secret that is subject to wide public interest is allowed for historical, statistical, or scientific purposes if the person cannot be identified:</p> <p>a) Yes – 1</p> <p>b) No – 0</p>	<p>Answer: a) Score: 2</p>	Is not stipulated by the law but in practice it is issued.
1.2.6	2	<p>Files containing personal data, including personal or/and family secret, of an individual applying for an elective office (in the representative institutions) or has been appointed on a political or state-political position does not constitute information with limited access, with the exception of certain information that is defined otherwise by law:</p> <p>a) Such information does not constitute information with limited access – 1</p> <p>b) Such information does not constitute information with limited access, but only upon consent of the individual – 0.5</p> <p>c) Such information constitutes information with limited access or relevant law doesn't foresee this principle – 0.25</p>	<p>Answer: a) Score: 2</p>	Is not stipulated by the law, remains at the discretion of the archival management.
1.2.7	3	<p>The Archive is obligated to provide a written reasoning and legal substantiation</p>	<p>Answer: c)</p>	The law does not provide a written justification for the

		<p>for its decision to refuse to provide a record, including personal or/and family secret, containing personal data:</p> <p>a) Is obligated – 1 b) Can provide an oral explanation – 0.25 c) Is not obligated – 0</p>	Score: 0	refusal.
1.2.8	4	<p>The Law on Personal Data Protection does not apply to the archives or fonds of repressive state institutions:</p> <p>a) Does not apply – 1 b) The law does not contain a relevant provision – 0.25 c) Applies – 0</p>	<p>Answer: b) Score: 1</p>	The law does not provide for any specific relation to the fonds of repressive bodies.
<p>Maximum amount of points to receive in benchmark indicator group N1.2: 24 Amount of points relevant to the current archive: 21 Received points: 8.75 Percentage (%): 41.67%</p>				

1.3 Archive services

#	Social Importance Index	Indicator	Final Score	Relevant Article from the Law (if applicable)
1.3.1	3	<p>The following is defined by the law or subordinate legal acts:</p> <p>1) Types of service provided by the Archive 2) Fees assigned to the archival services and their standard timeframes; 3) Fees set for archival services provided in accelerated timeframes; 4) Rules for paying the above fees; 5) Terms for paying the above fees.</p> <p>a) Law or subordinate legal acts include all 5 categories – 1 b) Law or subordinate legal acts include only categories 3-4 – 0.75 c) Law or subordinate legal acts include only categories 1-2 – 0.5 d) Law or subordinate legal acts do not include any of the above – 0</p>	<p>Answer: a) Score: 3</p>	Article 24 of the law on Archive Keeping; Order of the Republic of Armenia Minister of Culture and Youth Issues of 2004, December 21, N476-N certifying the usage of documents viewed as state property of the RA archive collection.

1.3.2	3	<p>The main services provided by the Archive are:</p> <ol style="list-style-type: none"> 1) Collection of files under a specific thematic query. 2) Answering non-standard thematic queries on specific facts, events or records. 3) Preparation and delivery of social-legal notices. 4) Providing services to the researchers in the reading room. 5) Temporary storage of files belonging to organizations / institutions. 6) Arranging finding aids for the records belonging to organizations / institutions. 7) Restoration of files/records. <ol style="list-style-type: none"> a) The Archive provides all 7 and other types of services – 1 b) The Archive provides 5-6 of the above service types – 0.75 c) The Archive provides 3-4 of the above service types – 0.5 d) The Archive provides 1-2 of the above service types – 0.25 e) The Archive does not provide any of the above services – 0 	<p>Answer: a) Score: 3</p>	<p>Article 5 of the law on Archive Keeping; Article 17 of the order of the Republic of Armenia Minister of Culture and Youth Issues of 2004, December 21, N476-N certifying the usage of documents viewed as state property of the RA archive collection.</p>
1.3.3	2	<p>The standard time for issuing notices is:</p> <ol style="list-style-type: none"> a) 3-5 working days – 1 b) 6-10 working days – 0.5 c) 11 or more working days – 0.25 	<p>Answer: b) Score: 1</p>	<p>The law does not foresees time limit for issuing certificates, the deadline for issuing a document determines the archive, depending on the complexity of the location of the requested document, the common practice is from 6 to 10 days.</p>
1.3.4	2	<p>The cost of preparing and providing social-legal notices (apart from property notices) ordered by citizens (in a standard time limit) is:</p> <ol style="list-style-type: none"> a) 0%-0.49% of the average wage¹ in the country – 1 b) 0.5% - 1.49% – 0.75 c) 1.5% and more – 0.25 	<p>Answer: c) Score: 0.5</p>	<p>Article 5, point 9 of the law on Archive Keeping; The order of the Republic of Armenia Minister of Culture and Youth Issues of 2004, December 21, N476-N certifying the usage of documents viewed as state property of the RA archive collection.</p>

¹See official data from last year from the statistics buereau in the country or this [website](#).

1.3.5	2	<p>The cost of preparing and delivering property notices ordered by citizens (in a standard time limit) is:</p> <p>a) 0%-1.99% of the average wage in the country – 1 b) 2%-4.99% – 0.75 c) 5% and more – 0.25</p>	<p>Answer: b) Score: 1.5</p>	<p>The law does not stipulate the cost of a certificate of ownership, the question is solved by the complexity of the search for a document.</p>
1.3.6	3	<p>Discounts defined by the law or subordinate legal acts on the provision of social-legal notices apply to:</p> <p>1) Persons with disabilities 2) War veterans and persons with equal status; 3) Internally displaced persons / refugees; 4) Socially vulnerable; 5) Rehabilitated victims of repressions 6) University students; 7) Pensioners.</p> <p>a) Discounts apply to all 7 groups – 1 b) Discounts apply to only 4-6 groups – 0.75 c) Discounts apply to only 2-3 groups – 0.5 d) Discounts apply to only 1 group – 0.25 e) The Archive does not offer any discounts – 0</p>	<p>Answer: a) Score: 3</p>	<p>According to the established rules of the archive itself; used in practice.</p>
1.3.7	3	<p>Discounts defined by the law or subordinate legal act on the provision of social-legal notices apply equally to the domestic and foreign citizens:</p> <p>a) Discounts apply equally – 1 b) Discounts apply to only those foreign citizens who have a status of a student or a person with disabilities – 0.75 c) Discounts apply to only those foreign citizens with temporary residence or work permits – 0.5 d) Discounts do not apply to foreign</p>	<p>Answer: a) Score: 3</p>	<p>According to the established rules of the archive itself.</p>

		citizens – 0		
1.3.8	3	<p>The prices of the archival services (both notices and the ones of the reading room) are equal for the domestic and foreign citizens:</p> <p>a) Yes – 1</p> <p>b) The prices are higher for the foreign citizens – 0</p>	<p>Answer: a) Score: 3</p>	-
<p>Maximum amount of points to receive in benchmark indicator group N1.3: 21</p> <p>Amount of points relevant to the current archive: 21</p> <p>Received points: 18</p> <p>Percentage (%): 85.71%</p>				

2. Website

#	Social Importance Index	Indicator	Final Score	Relevant Article from the Law or Link (if applicable)
2.1	3	<p>The Archive has a multilingual website:</p> <p>a) The Archive has a website in the official state language as well as in English or Russian – 1</p> <p>b) The Archive website is available only in the official state language – 0.25</p> <p>c) The Archive does not have a website – 0</p>	<p>Answer: a) Score: 3</p>	<p>In Armenian, English and Russian languages;</p> <p>http://www.armarchives.am/en/cover/0/</p>
2.2	3	<p>The Archive website contains archive related legislation:</p> <p>a) In the official state language and in English of Russian – 1</p> <p>b) Only in the official state language – 0.75</p> <p>c) The Archive website does not contain archive related legislation – 0</p>	<p>Answer: c) Score: 0</p>	<p>The website contains only government and ministerial decrees, in three languages: Armenian, English and Russian.</p>
2.3	3	<p>The Archive website explains the types of services it offers (or it is possible to find answers in the FAQ section of the website):</p> <p>a) Information about services of the Archive is available in the official state language and in English or</p>	<p>Answer: a) Score: 3</p>	<p>In three languages: Armenian, English and Russian.</p>

		<p>Russian – 1</p> <p>b) Information about services of the Archive is available only in the official state language – 0.75</p> <p>c) The Archive website does not provide such information – 0</p>		
2.4	3	<p>The Archive website provides information about the access procedure for the researchers, working hours and working rules:</p> <p>a) In the official state language and in English or Russian – 1</p> <p>b) Only in the state language – 0.75</p> <p>c) The Archive website does not provide such information – 0</p>	<p>Answer:</p> <p>a)</p> <p>Score: 3</p>	-
2.5	2	<p>The Archive website contains a list of archival fonds (or a guide book) with the following key information:</p> <ol style="list-style-type: none"> 1. The name of the fonds; 2. Chronological span of the fonds; 3. Amount of information stored in the fonds (the number of records/ files or metric measure); 4. Language(s) of the information stored in the fonds; 5. Location of fonds; 6. Description of the archival groups, which the archival fonds are divided into: a detailed description of the thematic or structural groups into which the archival fonds is organized; 7. Status: classified/declassified. <p>a) All 7 categories of information are present – 1</p> <p>b) Between 4 and 6 of the required categories of information are present – 0.75</p> <p>c) Only 2 or 3 of the required categories of information are present – 0.5</p> <p>d) Only 1 required category of information is present – 0.25</p> <p>e) There is no list of the archival</p>	<p>Answer:</p> <p>a)</p> <p>Score: 2</p>	In three languages: Armenian, English and Russian.

		fonds - 0		
2.6	3	<p>The Archive website provides the possibility to request and receive the documents of the finding aid online:</p> <p>a) The Finding aid documents are proactively available on the Archive website – 1</p> <p>b) It is possible to make a request for the finding aid documents and receive them online – 0.75</p> <p>c) The Archive website does not have an online request option – 0</p>	<p>Answer: b) Score: 2.25</p>	-
2.7	3	<p>The Archive website contains copies of inventories of archive fonds:</p> <p>a) 76-100% of fonds – 1</p> <p>b) 51-75% of fonds – 0.75</p> <p>c) 26-50% of fonds – 0.5</p> <p>d) 1-25% of fonds – 0.25</p> <p>e) Inventories of fonds are not available – 0</p>	<p>Answer: e) Score: 0</p>	-
2.8	3	<p>The Archive website provides the ability to request and receive official legal documents (archive notices) online using the system of electronic document turnover in accordance with the legal norms and fees:</p> <p>a) It is possible to request as well as receive these documents – 1</p> <p>b) It is possible to either request or receive these documents – 0.75</p> <p>c) The Archive website does not provide this ability – 0</p>	<p>Answer: a) Score: 3</p>	-
2.9	3	<p>The Archive website provides the ability to request and receive scanned records online according to the legal norms and fees:</p> <p>a) It is possible – 1</p> <p>b) It is not possible – 0</p>	<p>Answer: a) Score: 3</p>	-
2.10	3	<p>The Archive is obliged by the law or the subordinate legal act to publish periodically the results of its ongoing work (reports) and other public information:</p>	<p>Answer: b) Score: 2.25</p>	-

		<ul style="list-style-type: none"> a) Once every 6 months (apart from annual reports) – 1 b) Annually – 0.75 c) Once in a period of more than 1 year – 0.5 d) The Archive does not publish such information – 0 		
2.11	3	<p>The Archive is obligated by the law or the subordinate legal act to publish the following information on its website:</p> <ul style="list-style-type: none"> 1) A description of the structure and functions of the Archive. 2) Annual reports. 3) Information about the head of the Archive and other responsible persons. 4) Information about the person (persons) responsible for ensuring access to the public information and their contact information. 5) Information about the personnel of the Archive – list of employees and identities of the vacancy competitions winners. <ul style="list-style-type: none"> a) All 5 (or more) categories of information are available – 1 b) Only 3-4 categories of information are available – 0.75 c) Only 1-2 categories of information are available – 0.25 d) None of the above information is available – 0 	<p>Answer: b) Score: 2.25</p>	-
2.12	3	<p>The Archive is obligated by the law or the subordinate legal act to publish the following public information on its website:</p> <ul style="list-style-type: none"> 1) Forms and samples of administrative complaints. 2) Information on the rules of appeal. 3) Information on the annual budget of the Archive. 4) Information about the income received by the Archive through its archival services. 5) Information about public procurement. 	<p>Answer: c) Score: 0.75</p>	-

		<p>6) Information about the Archive assets, including the transfer and use of property.</p> <p>a) All 6 (or more) categories of information are available – 1</p> <p>b) Only categories 1 through 3 are available – 0.5</p> <p>c) Only categories 1 through 2 are available – 0.25</p> <p>d) None of the above information is available – 0</p>		
<p>Maximum amount of points to receive in benchmark indicator group N2: 35</p> <p>Amount of points relevant to the current archive:35</p> <p>Received points: 17.75</p> <p>Percentage (%): 50.71%</p>				

3. Reading room

#	Social Importance Index	Indicator	Final Score	Relevant Article from the Law (if applicable)
3.1	2	<p>In order to get access to the archive, the researchers need to provide only their ID card and filled out application or recommendation letter:</p> <p>a) It is prohibited to demand any other documents from researchers to grant them access to the reading room – 1</p> <p>b) The Archive requests additional documents from researchers to grant them access to the reading room – 0</p>	<p>Answer:</p> <p>a)</p> <p>Score: 2</p>	The order of the Republic of Armenia Minister of Culture and Youth Issues of 2004, December 21, N476-N certifying the usage of documents viewed as state property of the RA archive collection.
3.2	4	<p>Individuals can get remote access to the archive via e-mail (or special form on website):</p> <p>a) Yes – 1</p> <p>b) No – 0</p>	<p>Answer:</p> <p>a)</p> <p>Score: 4</p>	According to the rules established by the archive.
3.3	2	<p>Foreign citizens are granted access to the Archive by the Archive on its own and not by another institution (e. g., the Ministry of Foreign Affairs):</p> <p>a) Are granted by the archive – 1</p> <p>b) Are granted by another institution –</p>	<p>Answer:</p> <p>a)</p> <p>Score: 2</p>	The law does not foresee special exceptions for foreigners.

		0.25 c) Foreign citizens do not have access to the Archive - 0		
3.4	4	Waiting time after requesting access as a researcher in the Archive is: a) Archive provides access in short order, the same day, after the confirmation of authenticity of the submitted documents – 1 b) 1-2 working days – 0.75 c) 3-5 working days – 0.5 d) more than 5 working days – 0.25	Answer: b) Score: 3	According to the rules established by the archive.
3.5	3	The number of weekly working hours of the Archive reading room is: a) more than 40 hours – 1 b) 31-40 hours – 0.75 c) 21-30 hours – 0.5 d) 20 hours or less – 0.25	Answer: b) Score: 2.25	On working days from 10 am to 4.30 pm.
3.6	3	The number of days per year when the reading rooms are closed (excluding weekends and public holidays): a) 0-12 working days – 1 b) 13-31 working days – 0.75 c) more than 31 working days – 0.5	Answer: a) Score: 3	One day a month is considered as a “sanitary day”, in August the archive is closed to researchers for two weeks.
3.7	4	The Archive grants fully adapted environment for disabled people to work in the reading room: a) Yes – 1 b) The Archive is partly adapted – 0,5 c) No – 0	Answer: c) Score: 0	-
3.8	3	Rules of conduct for the researchers are available in the reading rooms in printed or electronic format: a) Available – 1 b) Unavailable – 0	Answer: a) Score: 3	-
3.9	3	In the reading room, the researchers sign a statement that they have read and agreed to follow the rules of conduct, ethics norms and	Answer: b) Score: 0	-

		<p>archive legislation:</p> <p>a) The Archive provides the researchers with the relevant documentation to be read and signed – 1</p> <p>b) The reading room does not practice this procedure – 0</p>		
3.10	3	<p>Contact information (phone number, e-mail) of the Archive regulatory body or the individual in charge is available in the reading room for submitting complaints:</p> <p>a) Available – 1</p> <p>b) Unavailable – 0</p>	<p>Answer: a) Score: 3</p>	-
3.11	4	<p>Access to finding aid documents in the reading room is available:</p> <p>a) In short order if the online version exists, or in a reasonable time for a document (in a paper-based form) to be provided in the readers room – 1</p> <p>b) The following day – 0.5</p> <p>c) More than one day later – 0.25</p>	<p>Answer: a) Score: 4</p>	There are very few digitized documents in the archives.
3.12	4	<p>Finding aid documents are available in an electronic searchable format in the reading room:</p> <p>a) 76-100% of finding aid documents are in electronic searchable format – 1</p> <p>b) 51-75% of finding aid documents are in electronic searchable format – 0.75</p> <p>c) 26-50% of finding aid documents are in electronic searchable format – 0.5</p> <p>d) Finding aid documents are available in electronic but scanned and unsearchable format – 0.25</p> <p>e) Finding aid documents are not available in electronic format – 0</p>	<p>Answer: d) Score: 1</p>	-
3.13	1	<p>The archivists share draft inventories of fonds with the researchers if the final versions are lacking (if this does not damage these documents):</p> <p>a) Yes – 1</p> <p>b) No – 0</p>	<p>Answer: a) Score: 1</p>	-

3.14	4	<p>The researchers can access the database of the scanned records in the reading room:</p> <ul style="list-style-type: none"> a) All records that have already been scanned are available for every researcher – 1 b) After filling out a request form for a specific record, the archive processes the request and makes the record available for this specific researcher the same day – 0.75 c) After filling out a request form for a specific record, the archive processes the request and makes the record available for this specific researcher the following day – 0.5 d) There is no possibility to receive scanned records in the reading room – 0 	<p>Answer: a) Score: 4</p>	-
3.15	4	<p>The Archive allows the uploading of already scanned records from the Archive server to an electronic data holder:</p> <ul style="list-style-type: none"> a) Yes, it is free of charge, the researcher pays only for the service (e. g. a CD) - 1 b) Available for a lower price than scanning - 0.5 c) Available for the price of scanning – 0.25 d) It is not possible - 0 	<p>Answer: c) Score: 1</p>	-
3.16	3	<p>Waiting time after a researcher orders a record:</p> <ul style="list-style-type: none"> a) 0-24 hours – 1 b) 1-2 working days – 0.75 c) 3-4 working days – 0.5 d) more than 5 working days – 0.25 	<p>Answer: a) Score: 3</p>	-
3.17	3	<p>Number of records a researcher can order simultaneously:</p> <ul style="list-style-type: none"> a) more than 20 files – 1 b) 11-20 files – 0.75 c) 6-10 files – 0.5 d) 1-5 files – 0.25 	<p>Answer: a) Score: 3</p>	At a time, you can order a maximum of 20 files.
3.18	3	<p>A researcher can make a onetime bulk order – a</p>	<p>Answer:</p>	-

		<p>request of more files than is permitted, if they are contained in one collection or box:</p> <p>a) This option is available – 1 b) This option is unavailable – 0</p>	<p>a) Score: 3</p>	
3.19	3	<p>A researcher can submit online requests for the files that can be picked up in the reading room after a pre-determined period:</p> <p>a) This option is available – 1 b) This option is unavailable – 0</p>	<p>Answer: a) Score: 3</p>	-
3.20	2	<p>The cost of copying² one page of a record (in a standard time limit) is:</p> <p>a) 0%-0.09% of the average wage in the country – 1 b) 0.1% - 0.19% – 0.75 c) 0.2% and more – 0.25</p>	<p>Answer: c) Score: 0.5</p>	-
3.21	2	<p>The cost of copying³ one photo (in a standard time limit) is:</p> <p>a) 0%-0.49% of the average wage in the country – 1 b) 0.5%-1.49% – 0.75 c) 1.5% and more – 0.25</p>	-	-
3.22	3	<p>Discounts defined by the law or the subordinate legal act on the paid archival services in the reading room apply to:</p> <p>1) Persons with disabilities; 2) War veterans and persons with similar status; 3) Rehabilitated victims of repressions; 4) Internally displaced individuals / refugees; 5) Socially vulnerable persons; 6) School students; 7) University students; 8) Pensioners; 9) Persons with academic degrees.</p> <p>a) Discounts apply to all 9 groups – 1 b) Discounts apply only to 6-8 groups –</p>	<p>Answer: e) Score: 0</p>	Not defined, but applied in practice according to the internal rules of the archive.

²If the prices of the copies of the documents of different periods of time differ significantly, the appraiser should take the average value.

³If prices of the copies made from negatives and positives differ, the appraiser should take the average value.

		<p>0.75</p> <p>c) Discounts apply only to 4-5 groups – 0.5</p> <p>d) Discounts apply only to 1-3 groups – 0.25</p> <p>e) The Archive does not offer any discounts – 0</p>		
3.23	3	<p>Discounts defined by the law or the subordinate legal act on the paid archival services in the reading room apply equally to domestic and foreign citizens:</p> <p>a) Discounts apply equally – 1</p> <p>b) Discounts apply to only those foreign citizens, who have a status of a student, academic degree or a person with disabilities – 0.75</p> <p>c) Discounts apply to only those foreign citizens, who have a temporary residence or work permit – 0.5</p> <p>d) Discounts do not apply to foreign citizens – 0</p>	-	Not defined, but applied in practice according to the internal rules of the archive.
3.24	2	<p>Researchers can use stationary computers in the Archive reading room:</p> <p>a) Yes – 1</p> <p>b) No – 0</p>	<p>Answer:</p> <p>a)</p> <p>Score: 2</p>	-
3.25	2	<p>Researchers are allowed to use their own electronic devices for processing and storing information (computers, tablets, flash drives, external hard drives) in the Archive reading room:</p> <p>a) Yes – 1</p> <p>b) No – 0</p>	<p>Answer:</p> <p>a)</p> <p>Score: 2</p>	-
3.26	1	<p>The Archive reading room has internet access:</p> <p>a) Yes – 1</p> <p>b) No – 0</p>	<p>Answer:</p> <p>a)</p> <p>Score: 1</p>	-
3.27	2	<p>If the Archive has a microfilm collection a microfilm reader is available for use in the reading room:</p> <p>a) The Archive offers a microfilm reader –</p>	-	-

		<p>1</p> <p>b) The Archive has a microfilm collection, but does not offer a microfilm reader – 0</p>		
3.28	2	<p>Working conditions with the microfilms at the reading room:</p> <p>1) The Archive offers the possibility to save the microfilm files in PDF format for free;</p> <p>2) The Archive allows to take pictures from the microfilm files (screen);</p> <p>3) The Archive allows to print the microfilm files for a fee;</p> <p>a) The Archive offers all 3 services – 1</p> <p>b) The Archive offers 1 or 2 services (where service N1 is necessarily included) – 0.75</p> <p>c) The Archive offers both services N2 and N3 – 0.5</p> <p>d) The Archive offers only 1 service N2 or service N3 – 0.25</p> <p>e) The Archive does not offer any of the mentioned services – 0</p>	-	-
3.29	4	<p>Photographing of records in the Archive reading room is allowed using the researcher's own copying devices (photo camera, cell phone, portable scanner):</p> <p>a) Allowed and free of charge – 1</p> <p>b) Allowed but not free of charge – 0.25</p> <p>c) Photographing of records using the researcher's own devices is prohibited – 0</p>	<p>Answer:</p> <p>b)</p> <p>Score: 1</p>	It all depends on the number of ordered pages.
3.30	2	<p>After the copies of records are ordered a researcher has to wait for:</p> <p>a) 0-24 hours – 1</p> <p>b) 1-2 working days – 0.75</p> <p>c) 3-4 working days – 0.5</p> <p>d) 5 working days or more – 0.25</p>	<p>Answer:</p> <p>a)</p> <p>Score: 2</p>	-
3.31	2	<p>Number of record copies a researcher can order simultaneously:</p> <p>a) Unlimited (within reasonable limits) –</p>	<p>Answer:</p> <p>a)</p> <p>Score: 2</p>	-

		<p>1</p> <p>b) 51-100 scanned pages – 0.75</p> <p>c) 21-50 scanned pages – 0.5</p> <p>d) 1-20 scanned pages – 0.25</p>		
3.32	4	<p>In case the archive refuses a researcher access to the damaged record or file:</p> <p>a) The Archive offers the researcher a scanned copy of the record or file – 1</p> <p>b) The Archive places the record or file in the list of ‘records to be restored’ and informs the researcher about the date of restoration – 0.75</p> <p>c) The Archive does not provide information about the condition of the record or the file and restoration date – 0</p>	<p>Answer:</p> <p>b)</p> <p>Score: 3</p>	-
3.33	4	<p>The Archive has a list of damaged records or files that cannot be provided and the researchers are informed about it beforehand:</p> <p>a) The Archive has such a list and provides it to the researchers – 1</p> <p>b) The Archive has such a list but does not provide it to the researchers – 0.5</p> <p>c) The Archive does not have such a list – 0</p>	<p>Answer:</p> <p>a)</p> <p>Score: 4</p>	-
3.34	4	<p>The period of time defined by the subordinate legal act for the restoration of the damaged records or files is:</p> <p>a) 1 year or less - 1</p> <p>b) more than 1 year - 0.5</p> <p>c) Is not defined - 0</p>	<p>Answer:</p> <p>c)</p> <p>Score: 0</p>	Not regulated by the law.
3.35	1	<p>Individuals that are unable to visit the archive personally can hire a proxy researcher:</p> <p>a) The Archive has its own proxy researchers or can provide contacts of private proxy researchers – 1</p> <p>b) The Archive does not provide such a service – 0</p>	<p>Answer:</p> <p>b)</p> <p>Score: 0</p>	Not regulated by the law.
3.36	1	<p>In case if the answer to the previous question (N3.35) is positive:</p>	<p>Answer:</p> <p>b)</p>	-

		<p>a) Individuals interested in using the archive remotely can select any proxy researcher they like – 1</p> <p>b) Proxy researchers are selected by the Archive – 0.25</p>	Score: 0	
3.37	4	<p>Publication rights and terms:</p> <p>a) Publication of the archival records is free and the responsibility to mention the Archive lies with the author – 1</p> <p>b) Publication of archival records must be agreed with the Archive – 0.25</p>	<p>Answer:</p> <p>b)</p> <p>Score: 1</p>	Articles 24 and 25 of the law of the Republic of Armenia on Archive Keeping
<p>Maximum amount of points to receive in benchmark indicator group N3: 105</p> <p>Amount of points relevant to the current archive: 105</p> <p>Received points: 61.50</p> <p>Percentage (%): 58.57%</p>				

Maximum points to receive in all benchmark indicator groups:	257
Maximum amount of points relevant to the current archive:	254
Overall received points:	160
Percentage of overall openness:	62.99%

Evaluator's Commentary:

1.1.2. There are 3 reading rooms at the national archive in different locations in Yerevan:

1. The central building (Gr. Kochara str. 5)
2. The second building (Marshal Baghramyan str. 59b)
3. The branch of film-photo-audio archive (Tbilisi highway 25a)

1.1.4. — Refusal to use documents is issued only in accordance with the requirements of Article 22 of the law of the Republic of Armenia on Archive Keeping. Article 22 restricts access to documents containing state secrets and to originals of especially valuable documents, as well as archival cases with family and personal secrets for one hundred years from the date of creation of the document. Upon request of researcher, the administration of the archive justifies the refusal in writing form.

1.1.8 – The website of the National Archives of Armenia states: "All documents stored in the archive are accessible to researchers, with the exception of documents that carry confidential information and are in unsatisfactory physical condition. Access to documents of personal, party, public funds can be limited according to the will of the provenance (the "fond-maker")."

Materials produced by the Armenian SSR Film Studio "Armenfilm" can't be used for commercial purposes.

1.1.15 – RA government resolution of 2002, February 22, N168 certifying the "Order of handing to archive or destroying documents containing state secret information, or their out of maintenance time limits":

2. Declassified information constituting state and official secrets (documents containing information) are an integral part of the National Archival Fond of Armenia.
3. Information constituting the state and official secrets (documents containing information) shall be transferred to the state archive of the Republic of Armenia (hereinafter - the State Archive) from the side of the state bodies and organizations - information managers, after the expiration of the storage period and declassification within constituting state and official secrets.
4. Declassified documents constituting state and official secrets with expired periods of storage shall be transferred to the state archives for storage to the State Archives after their examination of the value of relevant inventories.

The transfer of documents is formalized by the acceptance-delivery certificate in two copies. One copy of the document is kept by the document managers in state agencies or organizations, another in the State Archive.

7. For the documents to be destroyed that contain information constituting state and official secrets, an appropriate act is drawn up. The documents are subject to destruction in the order established by the legislation of the Republic of Armenia.

1.1.17 – In accordance with point 11 of the Procedure, approved by the Decree of the Government of the Republic of Armenia N189-H of February 17, 2005 "Order of state registration of the RA archive collection".

Point 7. Registration of classified and declassified documents:

25. Registration of classified documents is conducted in accordance with the requirements of the special instruction. In registration documents and archival ciphers of storage units, secret funds, inventory, storage units are designated by the index "C" (secret), "CC" (top secret), "OB" (of particular importance).

26. Changes in accounting records based on the results of declassification of documents are made on the basis of the act on declassification of documents.

Upon declassification of all storage units on a secret inventory, the inventory is also declassified, transferred to the open storage and accounted for in the sheet of the fund for the same number, but without the index "c",

which is crossed out on the cover and on the title sheet of the inventory. In the upper right corner of the cover and the title page of the inventory is stamped “Declassified”. If the secret inventory and inventory of open storage were mistakenly accounted for by the same number, then upon declassification of the inventory, it is assigned the next serial number on the fund's sheet.

1.1.19 – Permission to use documents is drawn up on the basis of the application of the user or the letter of the institution, in which the name, user name and purpose of the study are indicated. Simultaneously with the application or letter, a document confirming the identity of the user is provided, and in case of using documents containing information about the personal and family secrets of citizens, a document confirming family ties (family member, legal heir and others).

3.1. – On the Order of the Minister of Culture and Youth Affairs of the Republic of Armenia, Order 17 (December 21, 2004; N476-N) “On approving the use of documents of the Archival Fond of the Republic of Armenia that are considered as state property”. In accordance with Article 5 of the Law of the Republic of Armenia on Archive Keeping, permission for the use of documents is drawn up on the basis of the application of the user or the letter of the institution, in which the name, user name and purpose of the study are indicated. Simultaneously with the application or letter, a document confirming the identity of the user is provided, and in case of using documents containing information about the personal and family secrets of citizens, a document confirming family ties (family member, legal heir and others).

3.20 – The cost increases depending on the value of the document, which is determined by the document's prescription, for example, scanning documents of the early 20th century are more expensive.

3.37 – In accordance with Article 24 of the Law on Archive Keeping, the user of the archive document has the right to provide the document / documents provided to him / her, a copy of the document, and to publish, transmit, distribute information about the document by any legal means and with any legitimate purpose. Under Article 25 of the same law, legal entities, as well as administrative persons and citizens, are liable in violation of the Armenian legislation on archival matters in accordance with the procedure established by law.

The legislation on the storage and use of archival materials in Armenia needs a detailed revision. Some provisions need more clarity or comment. In particular, the rights to destroy materials, including secret ones, are not clearly defined. Laws, sublegal acts and resolutions do not define a specific approach to the materials of former state repressive bodies. However, the term of restriction of access to personal data or personal and / or family secrets from the moment of creation of the document is 100 years, according to point 3 of Art. 23 of the Law on Archive Keeping, and this period severely restricts access to cases of the repressed, despite the fact that in practice the archive tries to increase the availability of these cases.

Despite the fact that, according to Article 24 of the Law “on Archive Keeping, researchers have the right to publish, transmit, distribute by any legal means and with any legitimate purposes the document/s provided to them, a copy of the document, as well as information on the document. According to Article 25 of the same law, in case of violation of the Armenian legislation on archives, not only individuals, but also legal and administrative persons are responsible, which may affect the limitations of the use of the archival material.

The National Archive of Armenia is very poorly equipped. Only a few documents are digitized And the website is not user-friendly. However, there are very good, responsive, professional employees working in this institution.

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Evaluation finished on: 01.08.2018

Signature:

